UCR Student Technology Goals

- Continue UCR’s gains in graduation rates (2016 APLU Project Degree Completion award)
- Identify problems early to allow for intervention
- Streamline processes to gain efficiency; implemented Banner as new SIS as first step
- Improve student success, create advisor bandwidth
Process of Collaborative Change

Stakeholder Discussions
Technology decisions based on stakeholder collaboration
Implement technology as pilot to allow revision based on feedback by an end user pilot group

Homegrown Predictive Analytics
Algorithms based on freshmen retention and 4-year graduation
Work with pilot group of advisors on PA utility and action based on data
Phase II will use major specific milestones

Student Success Portfolio Metrics
Collect info on student success programs on campus & their metrics
Implement better methods to track student involvement in high impact practices (APLU USU grant)
Next Steps for UCR

- Simplify, organize and track communications through a CRM
- Dynamic degree planning for students and advisors
- Create advisor dashboard to make information easily accessible & actionable
- Create student dashboard to allow fast and facile access to information & processes