UCR Student Technology Goals



Continue UCR's gains in graduation rates (2016 APLU Project Degree Completion award)



Identify problems early to allow for intervention



Streamline processes to gain efficiency; implemented Banner as new SIS as first step



Improve student success, create advisor bandwidth

Process of Collaborative Change



Stakeholder Discussions

Technology decisions based on stakeholder collaboration

Implement technology as pilot to allow revision based on feedback by an end user pilot group



Homegrown Predictive Analytics

Algorithms based on freshmen retention and 4-year graduation

Work with pilot group of advisors on PA utility and action based on data

Phase II will use major specific milestones



Student Success Portfolio Metrics

Collect info on student success programs on campus & their metrics

Implement better methods to track student involvement in high impact practices

(APLU USU grant)

Next Steps for UCR



Simplify, organize and track communications through a CRM



Dynamic degree planning for students and advisors



Create advisor dashboard to make information easily accessible & actionable



Create student dashboard to allow fast and facile access to information & processes